

Security that saves time and grows profits for MSPs.

Cisco Umbrella for MSPs is a cloud security platform that provides the first line of defense against threats on the internet wherever users go.

Designed for the way MSPs work, Cisco Umbrella enables you to efficiently protect and manage your customers in groups instead of just one at a time. You reduce time spent reacting to malware, using features such as prewritten RMM deploy scripts and PSA integration. At the same time, it gives you global visibility into network usage with clear, actionable reports in a single pane of glass.

Umbrella protects you from threats that antivirus and firewalls miss.

Umbrella provides end customers with on- and off-network protection from cyberattacks, such as malware, phishing, and command and control callbacks. Umbrella makes it fast and easy to proactively enforce your policies and gain full visibility into your entire customer base. You will quickly identify if a customer has security blocks associated with threats or content filtering blocks.

Deploy in minutes for instant time to value

Umbrella is the simplest product to deploy, so you can start protecting your customers in minutes. It's powerful, effective security without the typical operational complexity.

Block attacks earlier with predictive intelligence

Umbrella identifies and blocks threats in real-time because we have a global perspective of internet traffic data, seeing 180 billion daily DNS requests from 90 million daily active users.

Reduce malware by 80% to save time and money

Most MSPs see an 80% reduction in malware infection rates after deploying Umbrella. You spend less time cleaning infected devices, thus increase your profitability.

Umbrella capabilities



Proactive enforcement

Proactively enforce policies to prevent users from visiting malicious places on the internet.



Global visibility

Gain a full picture of real-time internet activity for on-network and roaming devices, with security, compliance, and cloud app discovery reports.



Simple management

Umbrella is easy to manage, with PSA integrations, prewritten RMM deploy scripts, and centralized policy templates.

Highlights ideal for MSPs

- No up-front commitment; monthly billing based on consumption
- New application discovery report to counter shadow IT
- Integrations to reduce operational burden for MSPs
- Multi-tenant console
- No hardware or software installations

Umbrella by the numbers



90
million daily
active users



180
billion daily
DNS requests



2,800
MSP
partners



17,000 enterprise customers



users from 160+ countries

We built Umbrella for MSPs

We built Umbrella together with our MSP partners to deliver enterprise-grade security in a way that meets your business needs. It is not just another consumer product that has been re-labeled for MSPs. Umbrella helps you efficiently manage and monitor your customers with features such as:



Co-branded console

You can customize the Umbrella console—co-branding with your logo and Cisco—so your visiting clients see your branded experience.



Consumption-based, monthly billing

Now available via the Cisco Managed Service License Agreement (MSLA). There is no up-front commitment and billing is monthly postpaid, based on consumption. Consume only what you need and pay after you use it.



Pre-written RMM deploy scripts

Can be deployed in minutes via our RMM scripts for Labtech, Continuum, N-Able, Kaseya, NinjaRMM, and AVG Level Platforms.



PSA integration

Umbrella integrates with ConnectWise and Autotask to immediately contain command and control callbacks and automatically create a ticket that identifies the incident and the machine for an MSP engineer to reimagine.



What you get with Umbrella for MSPs

- ✓ No hardware or software installations
- ✓ Predictive security enforcement
- ✓ Up to 100 categories of content filtering
- ✓ Policy control by user, group, or network
- ✓ Flexible reporting—standard or custom reports
- ✓ Multi-tenant console
- ✓ DNS and IP layer protection
- ✓ Roaming and mobile user protection
- ✓ Active Directory (AD) integration
- ✓ Application discovery report