

Why Managed Network Edge from Spectrum Enterprise



Spectrum Enterprise provides Managed Network Edge as a managed service, which gives your organization the confidence of knowing that your network is always up-to-date and technical support is available 24/7/365. Your IT managers can choose what they want to control and leave the rest to us. This reduces pressure on organizations with lean IT environments and frees up staff to focus on more strategic initiatives. Delivered over the Cisco Meraki platform, Managed Network Edge comes backed with local project managers and technicians, and the deep expertise of a nationwide facilities-based provider.

Here are just a few reasons to choose Managed Network Edge:

Predictable costs

Managed Network Edge requires no upfront capital expense. The service includes all license fees, equipment and maintenance for one monthly price. If you outgrow a license or a piece of equipment, we'll upgrade them as part of the service. This approach to networking reduces the risk of buying expensive hardware that may not support your needs in the future.

Tailored for you

Your partnership with Spectrum Enterprise includes a consultative approach to plan, design and implement the right solution for your specific needs — integrating local area network (LAN), wide area network (WAN) and internet

connectivity. A dedicated project manager will work alongside your team from day one through completion to ensure a coordinated rollout that meets your goals. If your needs change at some point after implementation, our team is available to help plan your network evolution free of charge.

Reliable solutions

Our solution includes a service-level agreement (SLA) and performance metrics that exceed industry standards, with a 99.99 percent service availability guarantee. We also provide a mean time to restore (MTTR) of four hours with local technicians ready to quickly support you — and with replacement equipment on hand, if needed.

Single provider

Spectrum Enterprise brings together equipment, connectivity and network management in a ready-to-deploy package that is designed to help you drive your organization forward. Enjoy a seamless experience that includes one number to call for comprehensive support, as well as simplified billing and faster resolutions from one nationwide partner. Spectrum Enterprise can assist you at every stage of your organization's lifespan, and as your single provider, make managing your IT infrastructure easier.



230K+
fiber route miles



246K+
fiber-lit buildings

Simplify technology management by consolidating your solutions and support with one, trusted provider.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

Not all products, pricing and services are available in all areas.
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